

thankQ

thankQ mobile

product information



thankQ mobile is designed for those occasions when you or your team are away from the office and need to access contact data in thankQ. Now you can search for contacts and prospects, check on their location (and get directions), review their communication, events and donation history, call or email them and log the details of your communication directly onto thankQ - all via your mobile phone!

secure access means secure data

Just as in thankQ, users will need to enter a username and password before they can access the data held on the thankQ system via their mobile phone. And just as in thankQ, users and their access permissions will be set up in the usual way by system administrators in the thankQ administration module.

making contact

As with thankQ, users can search for contacts in several ways:

- contact quick search and full search - lets you quickly search for a contact by entering some or all of a name, part of an address or an email address
- contact saved search - allows you to access any of your thankQ saved searches (e.g. my key prospects, high value members, members of an interest group)
- nearest contacts - find the contacts that are nearest your location. Or find the nearest contacts within a saved search.

building relationships

You don't need to take your entire filing system on the road if you can access it from the road. Authorised users can access the same aspects of the thankQ contact record that they would be able to reach within the office. That means:

- names & addresses
- phone numbers & email addresses

- biographical & profile information
- communication history
- fundraising statistics
- pledge history
- income history
- event history
- education history
- employment history
- membership history
- order history.

be spontaneous and efficient

Sometimes you need to contact someone ahead of your appointment with them - phone numbers and email addresses are all available. And how useful would it be to be able to contact a prospect or customer while you're in the area? GPS functionality enables you to find additional contacts nearby and even gives you directions to their address. GPS and web access further enhance the advanced features already within thankQ, so users can:

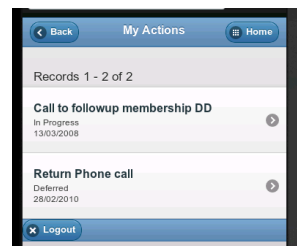
- get directions to a contact's main address from the phone user's current location
- find a phone number and call with a press of a button
- find an email address, then create and send an email
- list other contacts either near the phone's current location or near to a contact's address.

got prospects?

Major prospect development is key to thankQ. With thankQ mobile you can view prospect information that includes key details such as status and goal amount, wealth details and the history of asks/solicitations.

logging calls and actions

And once you've made that all important call, you can log the call or put a note directly against a contact record directly in the live thankQ database. Users can also view their actions and change their status.



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